



Raven Drop-In Programs CAREGIVER ORIENTATION SHEET



ravenyouth.ca

250 395 3636 (During Open Hours)

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The mission of the Cariboo Family Enrichment Centre's Youth Services is to provide a non-discriminatory safe space in the community for all youth with the goal of empowering participant's lives, and to assist youth to develop skills to transition to adulthood, through connection, education, and referral to services and supports.

General Program Rules:

- Be the Appropriate Age
- Sign in on Every Visit
- No Drugs or Alcohol
- No Violence
- Be Respectful to Staff
- Be Respectful of the Space
- Be Respectful to Yourself
- Be Respectful to Others

Other Raven Policies:

• Drop In Programs are operated by the Cariboo Family Enrichment Centre in 100 Mile House
• The Age 10-12 Drop-In program hours are 3:30-5pm Tuesdays
• The Age 12-18 Drop-In program hours are 3-6pm Wednesdays-Fridays
• Holidays or School Schedules may cause a change in hours
• Weekly operating hours may be altered without notice. Check online for the most current schedule
• Staff will leave the building at closing
• Emergency contact numbers for the youth are required on the daily sign-in sheet
• Staff cannot prevent a youth from attending or leaving the drop-in centre
• There will always be two trained staff members on the premises at all times during open hours
• In case of an unplanned closure during open hours, staff will make best efforts to inform emergency contacts
• Staff are not responsible to supervise youth outside of open hours
• Staff are not responsible to supervise youth outside the drop-in centre
• In case of closure when an emergency contact cannot be reached, participants will be directed to 100 Mile House library
• If there are no participants in the building at 4:00pm, Drop-In will be cancelled for that day
• Staff will not provide transportation for participants
• Youth will have access to internet. Staff cannot guarantee internet content
• Youth will have access to food. Youth are responsible to be aware of allergies
• Any visitors outside of appropriate ages must be at the invitation of the staff and will be time-limited
• Professional resources external to CFEC may be in attendance in the drop-in centre during open hours
• Youth may be given information relating to health and wellness, including sexual health and wellness
• Youth may directed to contact professional resources relating to health and wellness
• Staff have a legal duty to report child protection concerns
• CFEC Youth Services policies are available to caregivers. Contact CFEC Youth Services Supervisor for policy information

Youth Resources:

kidshelpphone.ca - 1 800 668 6868 - Text: 686868

Crisis Line - 1 888 353 2273